

CONNECT.
COMMUNICATE.
EXPLORE.

Moving into the Future



A Message from the President

JAY PRESTON

I write to send my best wishes and inform you of our ongoing efforts at Access Montana to improve the telecommunications services we provide.

We are committed to utilizing the latest in telecommunications technology, coupled with the highest standards of customer service to ensure the services we offer meet your needs. This includes upgrading systems and infrastructure needed to provide state-of-the-art data, voice and video service. Visit our website (www.accessmontana.com) for service updates coming to your area.

At this moment, we are updating our customer database and billing system. This will generally not affect your service, although you may see improvements in our billing format to make our bills easier to understand.

We are proud to be a locally owned provider of telecommunications services, serving the Mission Valley and northwest Montana for the past 58 years. Our expert staff is available to provide creative telecommunications solutions that allow you to stay connected to your neighbors, our larger community and the world.

I want to thank you for choosing us as your telecom company.

BRINGING TOP TECHNOLOGY TO YOU

Upgrades Coming Soon...

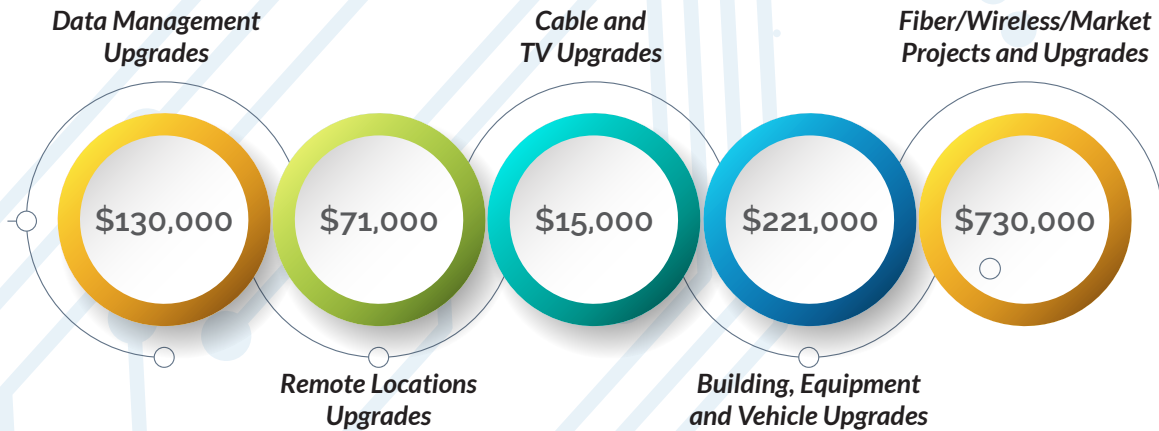
Access Montana knows the importance of service performance and reliability. With the growing numbers of household devices each home uses to connect to the internet, also comes more bandwidth demand. Planning for growth and technology solutions has our team excited and busy. Our planning process has involved a five-year advance upgrade, which has been underway for two years. In the next three years, look for further upgrades in equipment, more advanced speeds and additional service options. Access Montana is dedicating \$3.5 million over the next three years to invest in upgrades for our rural customers.

We are pleased to announce that starting in June we will be converting our billing system to include new features. Please view the details inside the brochure.



INVESTING IN OUR COMMUNITY

Access Montana understands the importance of long-term investment in our community. Over the past two years, we have invested more than \$1 million in service improvements. Our priority is to purchase locally whenever possible.



We also believe in giving back to the community. Our employees contribute their time and money to a variety of local organizations and causes.

Community Donations: **\$45,000+**

- Local Business
- Local Nonprofits
- Community Leadership
- Education
- Community Events
- Community Projects
- Staff Volunteers
- Regional Economic Development

Our Philosophy

QUALITY SERVICES AND **TOP TECHNOLOGY SOLUTIONS**

Since 1960, Access Montana has been committed to providing quality services to our residential and business customers. Over the years, Access Montana has grown into the leading technology provider in the Mission Valley and beyond. We value your feedback and will use it to plan our future upgrades and community needs. Access Montana's staff is dedicated to customer experience, community involvement and keeping on top of technology solutions.

UPGRADING SYSTEMS AND INFRASTRUCTURE

Over the next few years, we will be scheduling upgrades in select service areas. Visit our website (www.accessmontana.com) for service updates coming to your area. During scheduled area upgrades, we will be reaching out to our customers with updates on new service-level options and any equipment changes that may require on-site visits.

We are excited to share new features you will be experiencing with the new billing system upgrade, including:

- New easy-to-read billing statement
- New account numbers
- Extended payment due date to 14th of the month
- Message boxes with upcoming community events, promotions and important updates.

You will receive your new bill in July 2018.

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JOHN DOE
312 MAIN ST SW
BOZEMAN, MT 598642767

Remittance Information
Account Number: 00051288-3
Invoice Number: [blank]
Bill Date: June 01, 2018
Due Date: June 14, 2018
Amount Due: \$ 0.00

Account Summary
Account Number: 00051288-3
Invoice Number: [blank]
Bill Date: June 01, 2018
Due Date: June 14, 2018
Previous Bill: \$ 0.00
Previous Payments: \$ 0.00
Previous Balance: \$ 0.00
Current Charges: \$ 0.00
Advance Payments: \$ 0.00
Amount Due: \$ 0.00

Total Amount Due: \$ 0.00

REFER-A-FRIEND GIVEAWAY

Be entered to WIN a Mini Vacation!



Refer your family and friends to Access Montana internet, TV or phone services and be entered to WIN a Mini Vacation at the new Big Arm Marina Cabins on Flathead Lake. Each referral gets you entered to WIN! Plus, receive a \$10 account credit for every referral.

Ways to enter the giveaway:

- Refer family & friends.
- Add or upgrade your service.
- Like us on Facebook.
- Give us a review on Google or Yelp.



Some restrictions may apply. The Refer-a-Friend program is subject to change or end at anytime and without notice.

